

Patient &amp; Family Resource Packet

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*Guiding an Improved Dementia Experience - A Medicare-funded support program*

## INCLUDED IN THIS PACKET:

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**MEDICARE-FUNDED**

## GUIDE Program

A dedicated support program for patients living with dementia and their families - fully covered by Medicare, at no cost to you.

*In partnership with Craniometrix*

## Dear Lone Star Neurology Patient and Family,

At Lone Star Neurology we believe good care is about more than medical visits - it's about helping you live life on your terms, with the support you need to do so.

That's why we're now offering an added layer of support, completely free to families like yours. It's part of your care here, fully covered by Medicare, and designed to help you stay independent at home for as long as possible, while also giving your loved ones the tools they need to help you succeed, including:

- A personal care navigator who gets to know your family and is available to answer questions, anytime
- A clear, proactive plan - tailored to your needs and goals
- 24/7 support line for life's unexpected moments
- Guidance on in-home help, local services, and planning ahead

*Patients who participate in this kind of support program report a better quality of life, less stress on their family, fewer hospital visits, and the ability to remain living independently **40% longer** than those who don't.*

We're partnering with Craniometrix to offer this program. To learn more and get started, you can schedule a short intake call in one of two ways:

**Call us at**  
**214-619-1910**

**Book online at**  
[lonestarneurology.net](http://lonestarneurology.net)

*Warmly,*  
**Lone Star Neurology Physicians and Craniometrix Team**

FREE SUPPORT SERVICES

## Free support services

When someone in the family is experiencing memory changes, it's common to feel unsure about what comes next.

As a patient living with dementia and using traditional Medicare, you are eligible for free support services!

**Lone Star Neurology** is partnering with Craniometrix to provide these services.

With the help of a **dedicated Care Navigator** you'll receive:

**1**

A custom plan, built around your priorities

**2**

Access to expert guidance on everything from legal planning to daily life

**3**

A 24/7 helpline to provide support anytime

You'll receive a dedicated Care Navigator, trained by Johns Hopkins, giving you and your family **peace of mind** knowing proactive measures have been put into place to safeguard your future!

### Sign up with us below!



[lonestarneurology.net](http://lonestarneurology.net)



**214-619-1910**

*\*Some support services depend on disease severity. Your Care Navigator will work with you to ensure you get the care and support you deserve.*

## Free Dementia Support Services For Qualifying Patients

Once your provider at Lone Star Neurology has made a referral you can contact Craniometrix

### What is GUIDE?

The Guiding an Improved Dementia Experience (GUIDE) model is a new Centers for Medicare and Medicaid (CMS) program that aims to reduce strain on unpaid caregivers, and enable people living with dementia to remain in their homes and communities.

The program is funded by Medicare for enrolled patients. Lone Star Neurology is working with Craniometrix to deliver this caregiver support.

This model provides individuals and families with an interdisciplinary team to provide care navigation, education, support and respite care.

### GUIDE Benefits for Patients

**Free**

No co-pays or out of pocket expense

**80 hrs\***

per year of in-home respite care

**Care Plan**

monthly call with care navigator

**24/7**

per year of in-home respite care

*\*Respite care is available for individuals enrolled in the program that have moderate to high dementia care needs and receive support from an unpaid caregiver, such as family members*

### What does Craniometrix do?

Craniometrix will provide support for caregivers. They will also help the caregiver access services to meet the patient's social needs. This support may include:

- Up to 80 hours of annual respite care funded by Medicare (subject to assessment) to support caregivers in taking a break.
- 24/7 access to advice and support
- Regular assessment of patient social needs and caregiver needs
- Education and support groups for caregivers
- Support accessing community services

### What support is offered through the GUIDE program?

The Guide program is built around 9 service areas which we have partnered with Craniometrix to deliver:

- Comprehensive assessment
- Care planning
- Ongoing monitoring and support
- Medication reconciliation and management
- 24/7 helpline access
- Care coordination and transitional care management
- Referrals and coordination for services and support
- Caregiver education and support
- Respite services

*Lone Star Neurology will still provide all medical care for the patient. This includes any medication, tests or other care related to the patient's dementia.*

### What happens after your provider refers you to Craniometrix?

You can contact Craniometrix to schedule an onboarding call at **214-619-1910** or conveniently self-schedule your enrollment appointment at:

**lonestarneurology.net**

### Ready to get started?

Schedule your onboarding call today - no co-pay, no out-of-pocket costs.

 **214-619-1910**

 **lonestarneurology.net**